IndiKit

RESOLUTION OF DISAGREEMENTS

Outcome indicator

Indicator Phrasing

INDICATOR PHRASING: % of people in project area who feel that disagreements within their community are resolved satisfactorily

Français: % de personnes dans la région du projet qui estiment que les désaccords au sein de leur communauté sont résolus de manière satisfaisante

What is its purpose?

To assess the effectiveness of exisiting conflict resolution mechanisms in a project area as perceived by differnt groups.

How to Collect and Analyse the Required Data

Collected as part of a survey. Typical questions could ask the extent to which respondents agreed or disagreed with the following statements:

1. The community of which I am a member treats everybody fairly

2. Disagreements within the community are usually resolved fairly

3. Disagreements within the community are usually resolved without violence

4. Once a conflict has been resolved by community leaders the ruling is usually accepted by all parties to the conflict

For analysis a simpe percentage should be taken of the number of respondents reporting that they agree or strongly agree with the statement(s). Care should be taken in deciding whether this percentage applies to just those surveyed or whether it can be ascribed to the population as a whole. This will depend on the design of the survey and whether it was a representative sample of the population.

Disaggregate by

Disaggregation is particularly important here as you are looking to see if there are significant differnces between different groups in the community. Gender and age group as standard but you should also include other relevent social identity markers especially those that think may be the most marginalised. You will need to think carefully about who you survey to ensure that you survey

sufficient people from these groups to allow you to make meaningful deductions from the data.